



3 Years Warranty Policy for Business Solutions Terms and Conditions

Product is fully guaranteed against **manufacturing defects in material and/or workmanship under normal operating usage**. The period and conditions of our warranty are subjected to the following: -

1. Commencement date of the warranty period starts from the date of purchase from Medklinn or its authorized distributor or dealer.
2. Product comes with a 1-year warranty. However, to enjoy the 3-year warranty, customer must perform services on the products according to the **Recommended Maintenance Schedule as per Appendix A**.
3. For warranty claims, original proof of purchase **MUST** be presented before any repair or service job can be carried out.
4. The product serial number must match the registered serial number in **Medklinn Warranty Database**. Customer, authorized distributor, or dealer is responsible to ensure the **product purchased is registered with Medklinn**. For product warranty registration, please logon to www.medklinn.com.
5. The warranty will be void if the serial number has been altered, tampered with, or removed.
6. In no event shall the product be liable for incidental or consequential damages. There are no implied warranties or merchantability, fitness for a particular use or any other nature other than specified in the instruction or user manual.
7. In the event of a repair or replacement, Medklinn may at its own discretion, either replace or repair the defective part. Parts replaced become the property of Medklinn.
8. This warranty is valid **ONLY** in the country where the product is purchased.
9. The warranty does not extend to the following:
 - Product casing, Cerafusion Module, Cerafusion Cartridge, consumables and parts due to their normal wear and tear;
 - General cleaning services;
 - Breakdown and damage caused by fire, lightning, floods, negligence, accidents and other natural disasters or due to deviation from recommended operation and installation of the product;
 - Breakdown and damage caused by unauthorized services, modifications, abuse, misuse, and alterations.
 - Spare parts used are not genuine from Medklinn.
 - Diagnosis service, parts, service performed, and transportation is chargeable if the product is not covered under warranty;
10. There is no obligation under the terms and conditions of this warranty to replace the complete product. **Exchange for a new unit is expressly excluded under this warranty.**

Appendix A: Recommended Maintenance Schedule

To improve the product lifespan and to avoid any breakdown or disruption to the operation of the product, it is important to perform regular product maintenance as recommended in the table below. For highly polluted indoor environment such as heavy smoking area, smelly toilet and severe mouldy room condition, additional product maintenance will be required.

Please consult Medklinn, authorized distributor or dealer for further recommendation or clarification.

Product Model	Recommended Schedule for Normal Operating Usage	
	Every Odd Year (Example: 1 st , 3 rd , 5 th year)	Every Even Year (Example: 2 nd , 4 th , 6 th year)
	Replacement Part (s)	
PRO AS1	✓ Hybrid Cartridge	✓ Hybrid Cartridge
PRO AS2	✓ Ozone Cartridge	✓ Ozone Cartridge ✓ Fan
PRO AS3	✓ PRO AS Cartridge	✓ PRO AS Cartridge
PRO AS20P	✓ Module-1	✓ Module-1 ✓ Fan
PRO AS30P PRO AS40P PRO AS50G PRO AS180	✓ Module-2	✓ Module-2 ✓ Fan
PRO AS150D PRO AS150DF	✓ Air Dryer, Molecular Sieve ✓ Ozone Generator ✓ HEPA Filter ✓ Air Pump	✓ Air Dryer, Molecular Sieve ✓ Ozone Generator ✓ HEPA Filter ✓ Air Pump
PRO AS300D PRO AS500D PRO AS750D PRO AS1000D	✓ Oxygen Tower ✓ Ozone Generator ✓ HEPA Filter	✓ Oxygen Tower ✓ Ozone Generator ✓ HEPA Filter ✓ Air Compressor
O3 Hydro 5	✓ Air Dryer, Silica ✓ Ozone Generator	✓ Air Dryer, Silica ✓ Ozone Generator
O3 Hydro 10 O3 Hydro 20 O3 Hydro 30 O3 Hydro 40 O3 Hydro 50 O3 Hydro 60 O3 Jet Spray	✓ Oxygen Tower ✓ Ozone Generator ✓ HEPA Filter	✓ Oxygen Tower ✓ Ozone Generator ✓ HEPA Filter ✓ Air Compressor
INT 10 INT 20 INT 30 INT 40 INT 50	✓ Oxygen Tower ✓ Ozone Generator x 2 ✓ HEPA Filter	✓ Oxygen Tower ✓ Ozone Generator x 2 ✓ HEPA Filter ✓ Air Compressor